

# NARAYANA ENGINEERING COLLEGE::NELLORE

## Report on Student Satisfaction Survey (SSS)

AY: 2018-19

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<b>Actual Student Strength</b>	2497
<b>Participated in SSS</b>	2001
<b>Percentage of Participation</b>	80.13%

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The institution has a mechanism for conducting and analyzing Student Satisfaction Survey (SSS) on overall institutional performance. Feedback from the students is obtained through feedback forms containing questionnaire on various aspects like:

- A. Teaching Learning and Evaluation
- B. Infrastructure
- C. Office Section
- D. Facilities

The feedback and suggestions received are placed before the Principal for corrective measures from time to time for the responses are resolved promptly.

*The questionnaires that are to be answered by students are as follows:*

### **A. Teaching Learning and Evaluation Questioners**

1. *Subject knowledge* - In depth and sound knowledge of subject
2. *Session Preparedness* - (how well prepared for Lecture / session)
3. *Communication* - Clarity, Delivery, Interesting, Interactive (Participative)
4. *Punctuality* - Starts & closes the session on time (Regularly)
5. *Eager to teach* - Ability and Readiness to answer questions
6. *Encouragement*- participation and discussion in class
7. *Availability* - Accessibility in the Department after lecture hours
8. *Evaluation* - Evaluation process is fair and unbiased
9. *Guiding*- Guiding the students for overall personality development
10. *Control* -Class Control

## **B. Infrastructure Questioners**

1. Maintenance
2. Open Area Cleanliness
3. Class Rooms Cleanliness
4. Toilets Cleanliness
5. Security Behavior
6. Class Room Furniture

## **C. Office Section Questioners**

1. Student Section Response
2. Response to communication
3. Front Desk Response

## **D. Facilities Questioners**

1. Laboratory Facility
2. Transport Punctuality
3. Books availability in Library
4. Canteen Food Quality
5. Canteen Cleanliness
6. Drinking water Availability
7. Computer Lab facility
8. Library Facility
9. New Books Availability in Library

**Students are giving responses by rating the questions as:-**

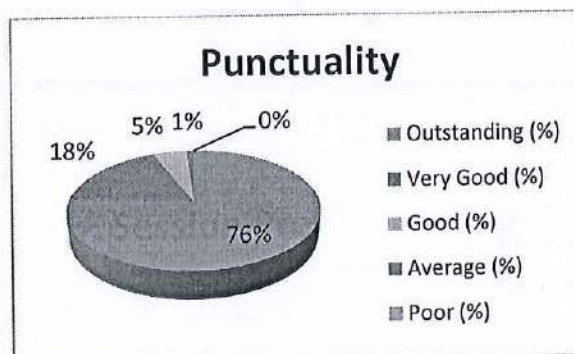
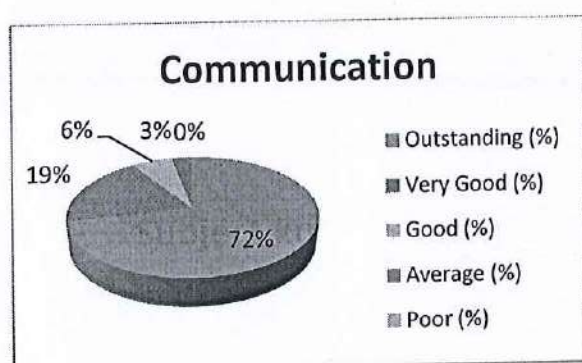
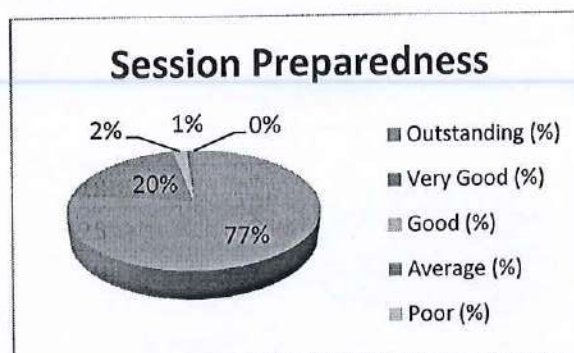
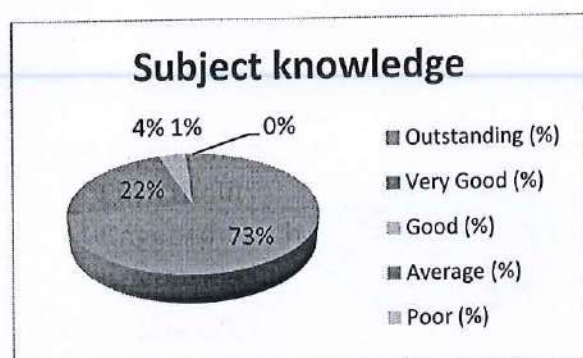
1. Poor
2. Average
3. Good
4. Very Good
5. Outstanding

## Cumulative Report

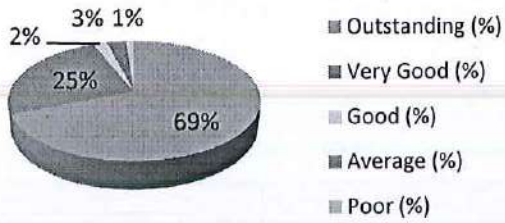
### A. Students' Feedback on Teaching Learning and Evaluation

S.No	Aspect	Outstanding (%)	Very Good (%)	Good (%)	Average (%)	Poor (%)
1	Subject knowledge	73	22	4	1	0
2	Session Preparedness	77	20	2	1	0
3	Communication	72	19	6	3	0
4	Punctuality	76	18	5	1	0
5	Eager to teach	69	25	2	3	1
6	Encouragement	65	19	7	7	2
7	Availability	52	31	9	6	2
8	Evaluation	69	24	3	3	1
9	Guiding	76	17	4	2	1
10	Control	71	15	6	6	2

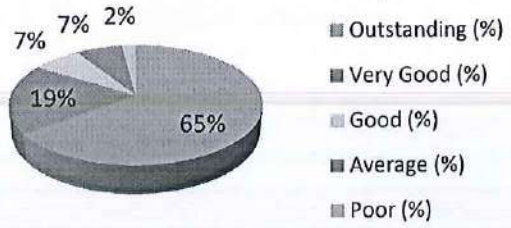
### Graphical Representations



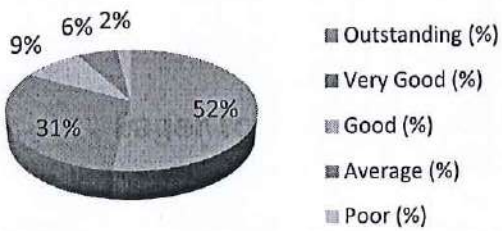
### Eager to Teach



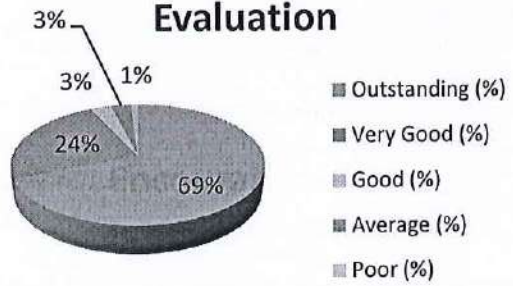
### Encouragement



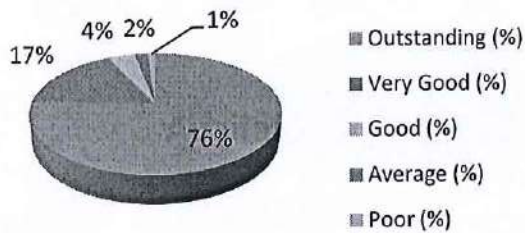
### Availability



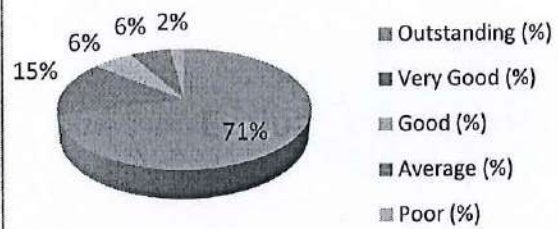
### Evaluation



### Guiding



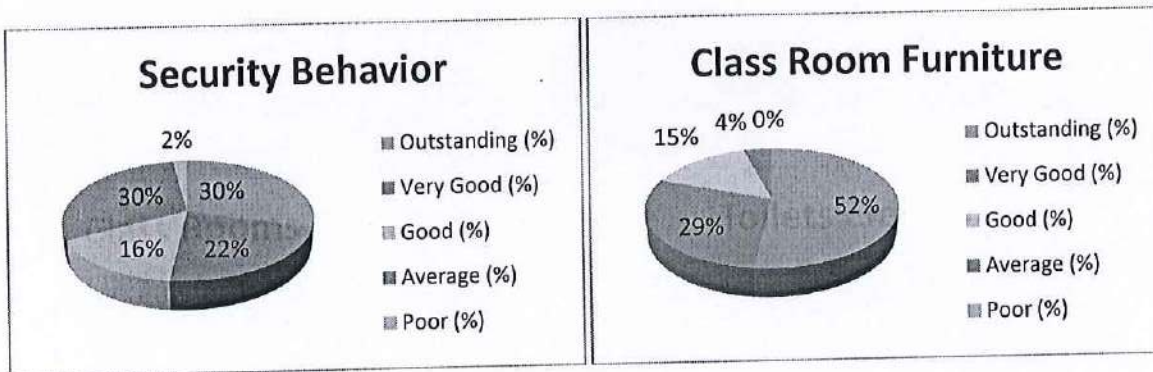
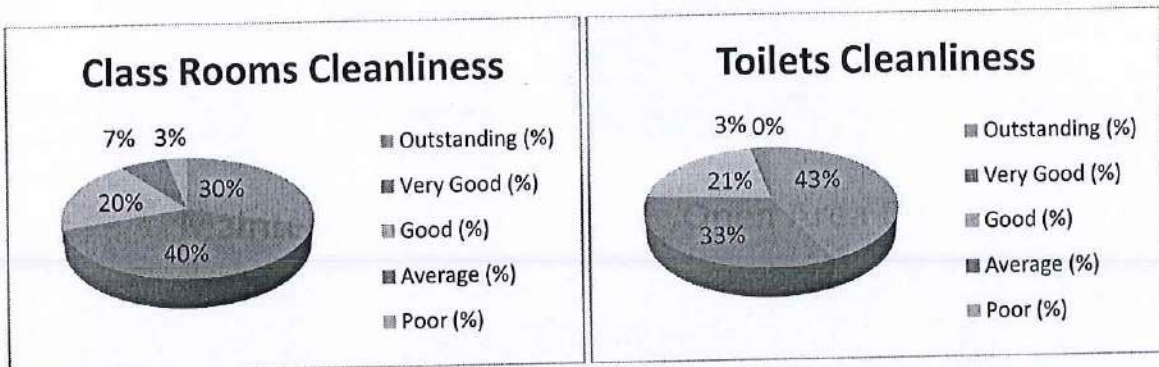
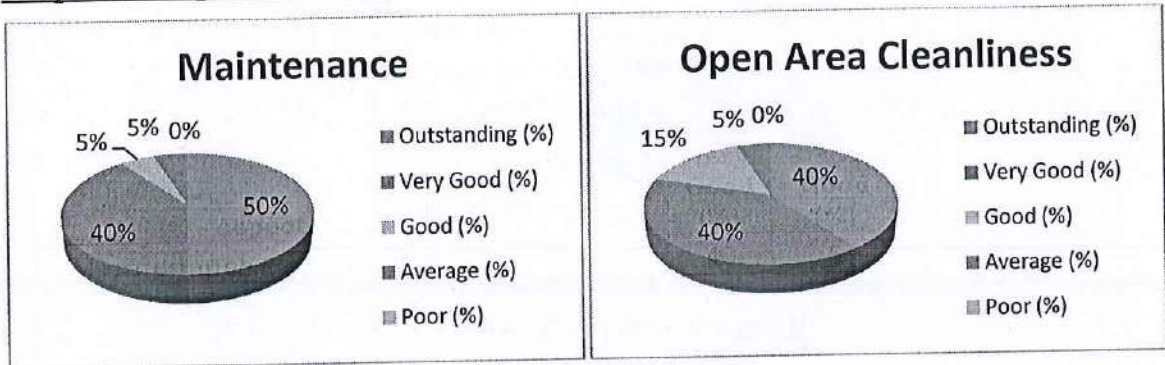
### Control



## B. Students' Feedback on Infrastructure Questioners

S.No	Aspect	Outstanding (%)	Very Good (%)	Good (%)	Average (%)	Poor (%)
1	Maintenance	50	40	5	5	0
2	Open Area Cleanliness	40	40	15	5	0
3	Class Rooms Cleanliness	30	40	20	7	3
4	Toilets Cleanliness	43	33	21	3	0
5	Security Behavior	30	22	16	30	2
6	Class Room Furniture	52	29	15	4	0

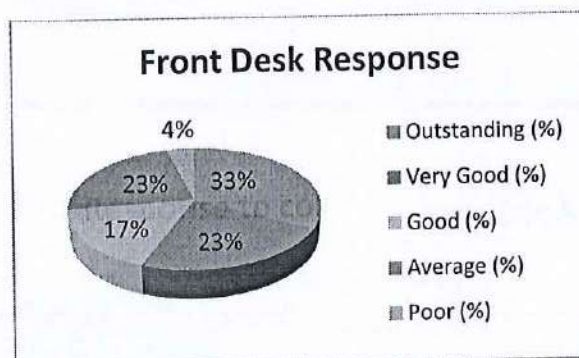
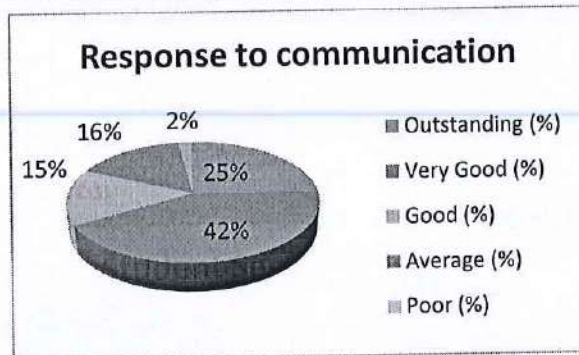
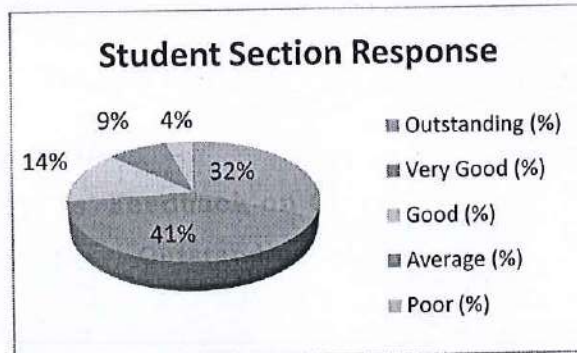
### Graphical Representation



### C. Students' Feedback on Office Section Questioners

S.No	Aspect	Outstanding (%)	Very Good (%)	Good (%)	Average (%)	Poor (%)
1	Student Section Response	32	41	14	9	4
2	Response to communication	25	42	15	16	2
3	Front Desk Response	33	23	17	23	4

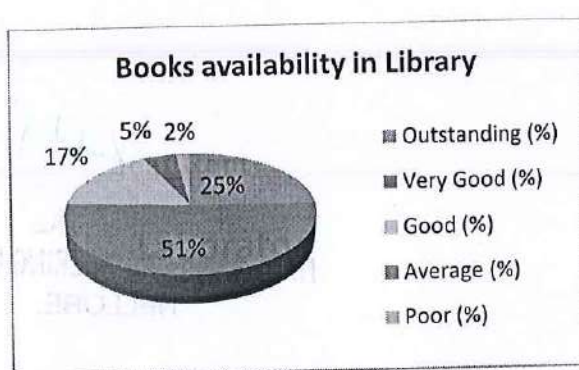
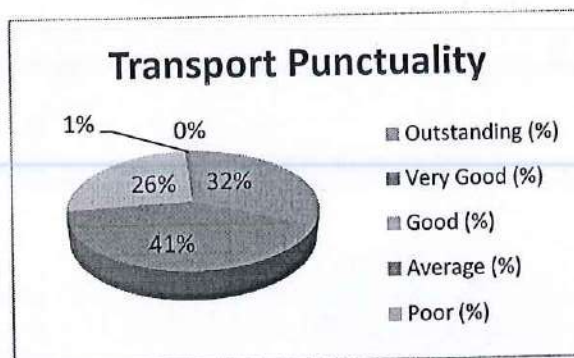
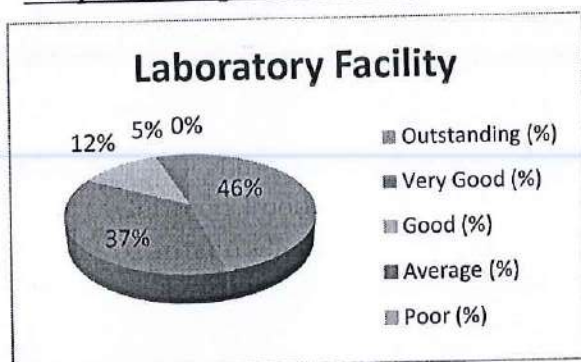
#### Graphical Representation



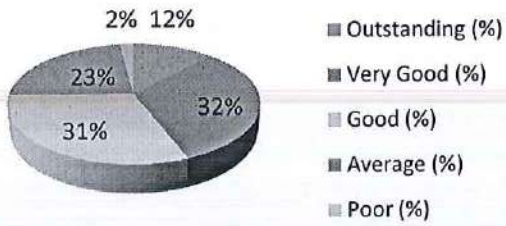
### C. Students' Feedback on Facilities Questioners

S.No	Aspect	Outstanding (%)	Very Good (%)	Good (%)	Average (%)	Poor (%)
1	Laboratory Facility	46	37	12	5	0
2	Transport Punctuality	32	41	26	1	0
3	Books availability in Library	25	51	17	5	2
4	Canteen Food Quality	5	42	26	25	2
5	Canteen Cleanliness	12	32	31	23	2
6	Drinking water Availability	25	42	21	12	0
7	Computer Lab facility	67	25	7	1	0
8	Library Facility	52	41	3	4	0
9	New Books Availability in Library	5	63	27	4	1

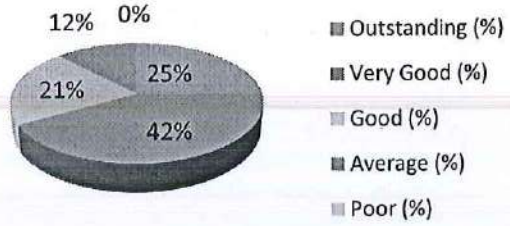
#### Graphical Representation



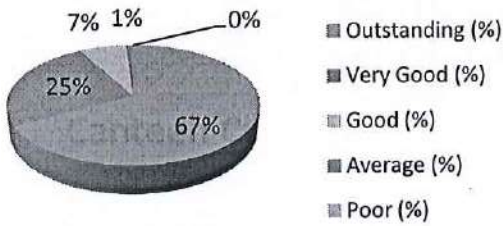
### Canteen Cleanliness



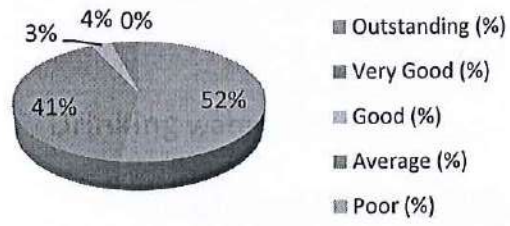
### Drinking water Availability



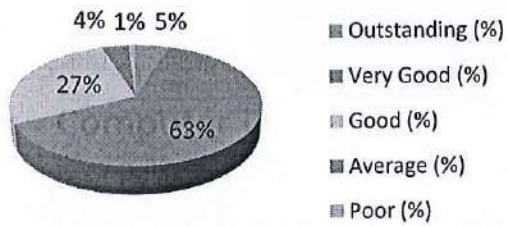
### Computer Lab facility



### Library Facility



### New Books Availability



*[Signature]*  
**Principal**  
PRINCIPAL  
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